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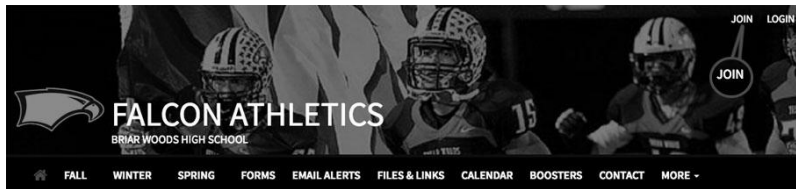
## How do I set up my BigTeams Fan account?

• Knowledge

### Body

To locate your school's athletics page, go to [bigteams.com](http://bigteams.com) (<http://bigteams.com>) and click School Search. Search for your school and click on the school site.

Then click **Join** at the top right of the page to begin creating your fan account.



You will be directed to the page below. Be sure to fill in all required fields. Then click the **Create Account** button at the bottom.

POWERED BY  
**BIG**  
TEAMS

SIGNUP TO GET INSTANT ACCESS.

Never miss a schedule change or game update, please complete the following information.

All Fields Required

Attention: ADs and Coaches! Your existing account and password is now automatically a fan account too.

I am a

Fan

First Name \*

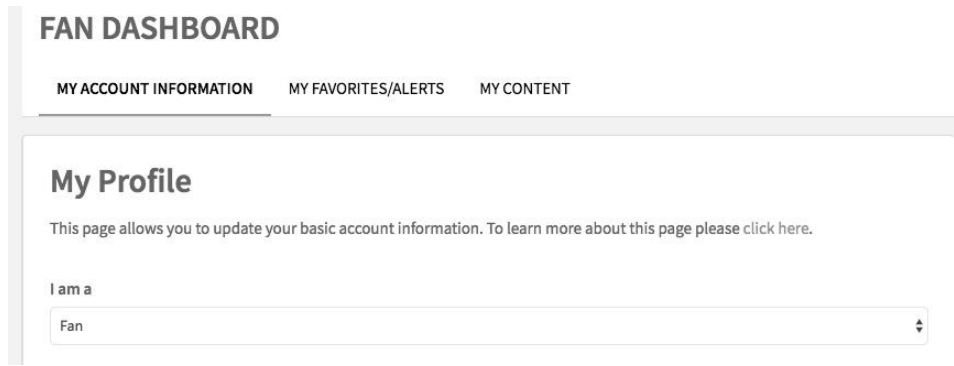
Last Name \*

Once you click Create Account, you will be taken to your Fan Dashboard. From there, you can [sign up for alerts](#), [select favorite teams](#) and [submit photos](#) ([/support/s/article/how-can-i-upload-photos-as-a-fan?r=2043&ui-knowledge-components-aura-actions.KnowledgeArticleVersionCreateDraftFromOnlineAction.createDraftFromOnlineArticle=1&ui-force-components-controllers-recordGlobalValueProvider.RecordGvp.getRecord=1](https://support/s/article/how-can-i-upload-photos-as-a-fan?r=2043&ui-knowledge-components-aura-actions.KnowledgeArticleVersionCreateDraftFromOnlineAction.createDraftFromOnlineArticle=1&ui-force-components-controllers-recordGlobalValueProvider.RecordGvp.getRecord=1)) to your Athletic Director to be added to the site.

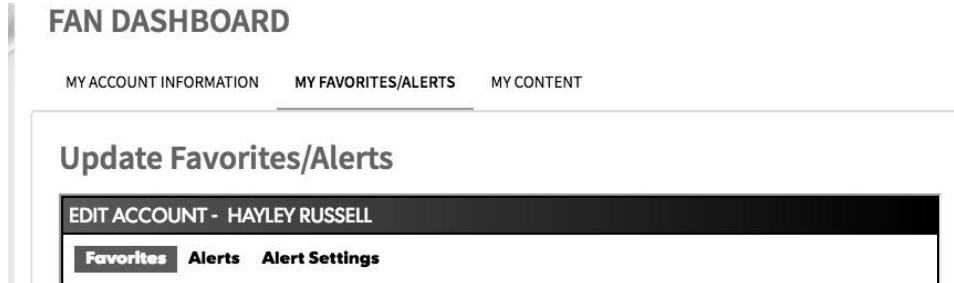
### Schedule Star Fan Account

Once you are directed to the "Fan Dashboard" page (below) click **My Favorites/Alerts**.

Chat Offline



On the "My Favorites/Alerts" tab, you will then have to select your school by clicking **Add a School**.



Once you click "Add A School", a popup window will appear (below) asking you to search your school. We recommend searching by **zip code**. \*\*\*there may be multiple schools with the same name\*\*\*

# My Dashboard

[My Account Information](#)
[My Favorites/Alerts](#)
[My Content](#)
**Favorites**
**Alerts**
**Alert Settings**

Events for all of your favorite teams are displayed on the Favorites Schedule. Click the blue arrow to delete a school (and all of the corresponding teams you've selected) or an individual team.

 **ADD A SCHOOL**

## FIND A SCHOOL/LEAGUE

CLOSE

**By Name**
**By Favorites**
[Advanced Search Options](#)


SEARCH

School	City	State

## Recently Selected

School	City	State
Evergreen Park High School	Evergreen Park	IL

Select your school from the list. The pop-up window will automatically close, and you will notice that your school is now listed on the page. Click "Add a Team." In the next pop up, you can select as many teams that you would like by choosing the sport, level, and gender from the given drop downs. Then click "Add"

Chat Offline

## My Dashboard

Logged in as rach haislip - Logout

My Account Information My Favorites/Alerts My Content

**EDIT ACCOUNT - RACH HAISLIP**

**Favorites Alerts Alert Settings**

Events for all of your favorite teams are displayed on the Favorites Schedule. Click the blue arrow to add a school or team to your list of favorites. Click the red x to delete a school (and all of the corresponding teams you've selected) or an individual team.

ADD A SCHOOL

Evergreen  
This school  
team.

ADD A

least one

**Choose Team(s)**

Choose a sport, level and gender from the dropdowns below then click the "Add" button to add a team to your schedule.

Choose a sport, level and gender from the dropdowns below then click the "View Schedule" button to add a team to your schedule.

Select Sport Select Level Select Gender **ADD**

**Selected Team(s)**

0 team(s) selected

**CLOSE**

Once you have favorited all of your teams, check what type of alerts you would like by clicking the "Alerts" tab on the top of your page (pictured below).

My Account Information My Favorites/Alerts My Content

**EDIT ACCOUNT - RACH HAISLIP**

**Favorites Alerts Alert Settings**

Stay up-to-date with schedules, scores and stats for your favorite teams. Check the box(es) next to the type(s) of alerts you wish to receive for each of your favorite teams.

**Evergreen Park High School (Evergreen Park, IL)**  
BOYS Varsity Basketball

Schedule Changes  
 Scores and Stats

By checking the boxes beside "Schedule Changes" and "Scores and Stats", you have chosen to receive schedule changes, scores, and other important news from your coaches and athletic director.

Click the **Alerts Settings** tab.

My Account Information My Favorites/Alerts My Content

**EDIT ACCOUNT - RACH HAISLIP**

**Favorites Alerts Alert Settings**

ADD AN ALERT

Account Verified

Once you are directed to the page below, click **Add an Alert**.

Enter your phone number and email again so you can get the schedule changes and score alerts. Click **Add** You will get the popup below. Click okay, and a confirmation code will be sent to the phone number and email address you put in.

My Account Information My Favorites/Alerts My Content

**EDIT ACCOUNT - RACH HAISLIP**

**Favorites Alerts Alert Settings**

**EMAIL ALERTS**  
Email:

**TEXT MESSAGES** \*Standard text message rates/fees may apply.  
Mobile Number:

**ADD CANCEL**

Chat Offline

The final step is to enter the confirmation codes you were sent via email and text message. You will know you will be receiving alerts if under "Verified" you see "YES"

If you did not receive a confirmation code, [click here \(/support/s/article/i-didnt-receive-my-confirmation-code?r=2043&ui-knowledge-components-aura-actions.KnowledgeArticleVersionCreateDraftFromOnlineAction.createDraftFromOnlineArticle=1&ui-force-components-controllers-recordGlobalValueProvider.RecordGvp.getRecord=1\)](#).

### BigTeams Only Fan Account

To add alerts and favorite your teams, click the "My Favorites/Alerts" tab at the top. You will be directed to the page below. You will be asked to put in your cell number in again, as well as your cell phone carrier. You will also need to **select Email & Text** from the dropdown. You can leave the text type as "Detailed". Be sure to click **Update** once you are done entering your alert information.

\*\*If your "My Favorites/Alerts" page looks different than the one below please [click here](#). Your school is using our scheduling system (Schedule Star) in addition to the BigTeams site and the alert sign up is a little bit different!

Then continue to scroll down, there you will see a list of all of your schools sports. You will want to **check the box** listed under the favorites column AND **select "yes"** in the drop down listed under the alerts column.

Team Preferences		
Athletic Office	<input checked="" type="checkbox"/> Favorite?	<input checked="" type="checkbox"/> Alerts?
Baseball Boys JV	<input type="checkbox"/> Favorite?	<input type="checkbox"/> Alerts?
Baseball Boys Varsity	<input checked="" type="checkbox"/> Favorite?	<input checked="" type="checkbox"/> Alerts?

Then continue to scroll to the very bottom of the page and click **Update**.

The page will refresh and your information will be saved

### Title

How do I set up my BigTeams Fan account?

### URL Name

how-do-i-set-up-my-bigteams-fan-account

Fan/Parent Questions  
(/support/s/topic/OTO5A00000v7...

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Can I add fan accounts for other people? (/support/s/article/can-i-add-fan-accounts-for-other-people) 👁 73

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Importing Students to Schedule Star  
(/support/s/article/Importing-Students-to-Schedule-Star)

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For coaches: How do I get started with my BigTeams website?  
(/support/s/article/how-do-i-get-startedcoach)

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Contact Support